



Intuit Corporation Will Use LMR Solutions' SMART EPM, Powered by Microsoft Project Server to Improve Their Resource Management and Project Collaboration

Overview

Country: USA

Industry: Software Manufacturing

Customer Profile

Intuit is a leading provider of personal finance (Quicken), small business accounting (QuickBooks), and consumer tax preparation (TurboTax) software for consumers, accountants and small businesses. With a large application development team with multiple diverse workgroups, Intuit is in need of an EPM system that will improve project portfolio visibility, enforce best practices, and improve the collaboration and management of diverse resources.

Business Situation

Intuit – Quickbooks Division has 33 different software development workgroups with team members in the United States, Canada and India. Currently these development groups are using a combination of diverse standalone solutions to manage projects, development resources, and production schedules

Company

Founded in 1983 and headquartered in Mountain View, CA, Intuit had annual revenue of nearly \$1.9 billion in its fiscal year 2004. The company has nearly 7,000 employees with major offices in 13 states across the U.S., and offices in Canada and the United Kingdom.

After 20 years, Intuit continues to transform business and financial management for small businesses, accounting professionals, and consumers. The company's mission is to create new ways to manage personal finances and small businesses that are so profound and simple; customers cannot imagine going back to the old way.

Intuit is a leading provider of personal finance (Quicken), small business accounting (QuickBooks), and consumer tax preparation (TurboTax) software for consumers, accountants and small businesses. With a large application development team with multiple diverse workgroups, Intuit is in need of an EPM system that will improve project portfolio visibility, enforce best practices, and improve the collaboration and management of diverse resources.

Intuit's "Right for My Business" strategy for small business customers delivers specifically designed, industry specific business management solutions, and develops accounting solutions for bigger more complex business. Intuit also offers a broad array of tools to help businesses process payroll, manage employees, administer benefits programs, and offer retirement programs.

Solution

Intuit – Quickbooks Division has decided to implement SMART EPM powered by Microsoft Project. SMART EPM with support approximately 450 users across three North American locations.

Benefits

- Improved Time to market
- Enhanced Employee Productivity
- Improved Enterprise Project Management Capabilities
- Reduced Project Costs
- Increased Visibility

Software

- 1 - Microsoft SQL Server 2000
- 2 – Microsoft Windows 2003 Server
- 1 - Microsoft Project Server 2003
- 35 - Microsoft Project 2003 Professional
- 400 - Microsoft Project Server CALS
- EA - Microsoft Office 2003 Professional
- EA – Microsoft SharePoint Portal



For More Information

Phone: (760) 603-9990 ext 11
Email: info@lmrsolutions.com
Website: www.lmrsolutions.com

Situation

Intuit – Quickbooks Division has 33 different software development workgroups with team members in the United States, Canada and India. Currently these development groups are using a combination of diverse standalone solutions to manage projects, development resources, and production schedules. In order to meet production deadlines and effectively beat competition to market, Intuit must find a way to streamline the software development process to improve efficiency and collaboration.

Improved Resource Management- By not being able to efficiently manage resources tied to projects INTUIT found that they were over allocating and mismanaging their resources.

Improved Collaboration- Without a tool that will allow for better team collaboration on the issues and status of projects INTUIT found that they were missing production deadlines.

As a result of not having a tool in place that would allow for a more optimized and collaborative environment INTUIT struggled with increased costs and missed go to market launch dates, which forced an increase in overhead.

Solution

The selected solution will be a customized instance of SMART EPM powered by Microsoft Office EPM. Intuit envisions the consolidation of application development project management processes to one methodology which the centralized EPM tool will eventually enforce. Improved project visibility and resource management are what Intuit feels is needed to bring their products to market and effectively compete. With project participants scattered throughout the world, Intuit has decided to host the pilot phase through Project Hosts to compare hosting costs to estimated overhead costs associated with housing the solution internally.

About LMR Solutions

LMR Solutions was selected as Microsoft's West Region "Partner of the Year" for 2005. LMR Solutions is partnered with Microsoft to provide dynamic Enterprise Business Productivity Solutions that are customized and integrated to include Enterprise Project Management, Document Management, Microsoft Office Systems, Professional Service Automation and Portal Solutions. LMR Solutions is a Microsoft Certified Partner with Microsoft Project, Microsoft SharePoint, Microsoft Business Solutions and Microsoft Office System (Information Worker Productivity).