

Quick Facts

Country: USA

Industry: Healthcare

Employees: 11,000

Locations: 13 clinics in San Diego, 4 acute-care hospitals on five campuses, a network of clinics, home health and 2,600 affiliated physicians

Awards: Best Employer, Best Hospital in San Diego, Clinical Excellence

Software Solution

- Microsoft SQL Server 2000
- Microsoft Windows 2003 Server
- Microsoft Project Server 2003
- Microsoft Project 2003 Professional
- Microsoft Project Web Access
- Microsoft Office 2003 Professional
- Microsoft SharePoint Portal
- SMART EPM™

Benefits

- Improved Schedule Management
- Improved Resource Management
- Enterprise Visibility and Reporting
- Better Team Collaboration and Coordination
- Greater customer confidence in IS



For More Information

Phone: 760 603-9990

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Company

Scripps is a not-for-profit, community-based health care delivery network in San Diego, California, that includes acute-care hospitals affiliated physicians, an extensive ambulatory care network, home health care and associated support services. As a result of the July 2000 reaffiliation with Scripps Clinic, Scripps now has approximately 11,000 employees and also cares for patients at 13 clinic locations throughout San Diego County.

Driven by the events of Sept. 11, 2001, Scripps has dedicated significant resources to make their hospitals more prepared for all types of disasters to help those in need. In the wake of Hurricane Katrina the Scripps team treated on average 500 patients a day during the operation. As the mission evolved, Scripps began dispatching small teams of medical professionals to community clinics and FEMA relief centers treating hundreds of evacuees daily who would not otherwise have access to medical care.

Situation

In 2006 Scripps President and CEO Chris Van Gorder announced the creation of the Scripps Cardiovascular Institute as part of the \$360 million first phase replacement of Scripps Memorial Hospital La Jolla. High visibility projects such as this one in addition to the other projects in the pipeline forced the IS organization to change and respond.

The growth of Scripps in 2006 was a significant variable driving the increase in IS projects and request for resources. The growing demands of its customers, the urgency to get projects performed on time and on budget and the opportunity to add value to the business placed a tremendous amount of pressure on the project management business model within IS organization. The leadership recognized early on that a shift in project management and resource management processes was required.

To meet the demands of the business and increase the value of the IS organization within Scripps the goal of the project was to improve project management, portfolio management and resource management processes and tools.



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Solution

Through a rigorous evaluation process the leadership team along with several key members on the project chose to implement the Project Server 2003 Suite of products. The key decision points for Project Server was ease of use, widespread knowledge and use of project standard (desktop) in place across the IT organization, interoperability with other Microsoft products such as Exchange, SQL, SharePoint and Office.

The Microsoft EPM Solution in partnership with LMR Solutions enabled the IS organization to adopt a well balanced mix of technology and best practices. This combination known as SMART EPM provided project, portfolio and resource management tools that enabled the project management organization to effectively select the right work, assign the right resources and do the work right in a timely manner.

LMR Solutions played a key role in helping the IS organization create a deployment roadmap which divided the implementation into several stages. Deploying Project Server 2003 has increased productivity with streamlined processes, reduced the cost to monitor, track and control projects, enable greater transparency and significantly increased the IS's ability to quickly scale and meet the growing demands of the business.

About LMR Solutions

LMR Solutions is Microsoft's "Partner of the Year" in the West Region for 2005 and was awarded the Microsoft's Global EPM Excellence Award for 2006. LMR Solutions partners with Microsoft to provide dynamic Enterprise Project/Work Management Solutions that are built using the Microsoft Office System stack. Our Project/Work Management solution, SMART EPM, includes components for Demand Management, Portfolio Management, Enterprise Project Management, Operations Management and Business Intelligence.

LMR Solutions offers the solution framework and the professional services expertise to fully deploy EPM and support your Project Management requirements. LMR Solutions is a Microsoft Gold Certified Partner with certifications and competencies in Microsoft Project, Microsoft SharePoint, and Microsoft Office System (Information Worker Productivity).

Visit www.lmsolutions.com for more information.